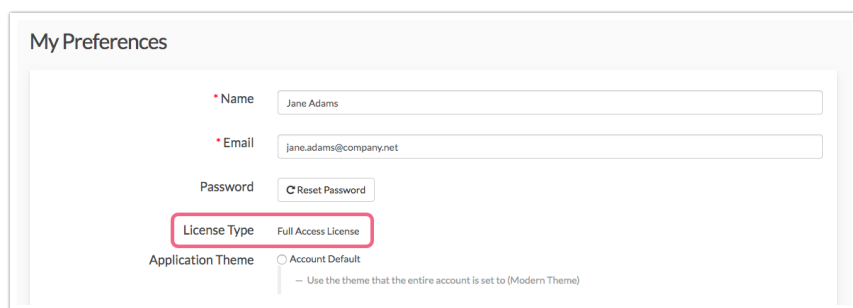


How do I know what license/plan I have?

In Alchemer your license type determines the features you have access to in the application.

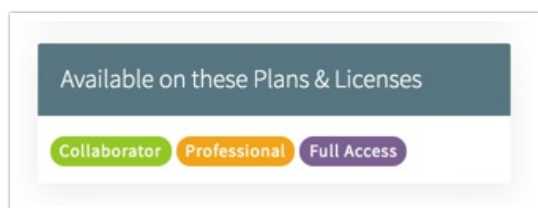
Not sure what license or plan you have? Go to **Account > Summary > My Preferences** your plan or license will be listed in the **License/Plan Type** field.

Within the Alchemer platform, only Account Administrators are able to access this information.



The screenshot shows the 'My Preferences' settings page. It includes fields for Name (Jane Adams), Email (jane.adams@company.net), Password (with a 'Reset Password' button), License Type (Full Access License, highlighted with a red box), and Application Theme (Account Default, with a note: 'Use the theme that the entire account is set to (Modern Theme)').

As you use our [help documentation](#) in the right-hand panel of each article the **Available on these Plans & Licenses** widget will list the licenses in which the feature is available. If you accessed the help from within the application, we'll display your license for reference. If not, simply hop over to **Account > Summary > My Preferences** to confirm your plan/license.



How do I change my plan and license?

If you find yourself needing more features, you can always [upgrade your Alchemer Plan or License](#).

What is an add on?

There are several auxiliary features within Alchemer that need to be purchased separately; we refer to these features as add ons. Below is a list of add on features. [Contact sales](#) in order to access these features.

- [Additional Administrative Users](#)
- [Increase API Limits](#)
- [Increase Email Invitation Quota](#)
- [Salesforce Integration](#)
- [Microsoft Dynamics Integration](#)
- [HubSpot Integration](#)
- [Tableau Data Connector Integration](#)
- [Single Sign On \(SAML SSO\)](#)
- [Sub Account Management](#)
- [Private Domain](#)
- [Website Intercept Survey](#)
- [SMS Campaigns](#)

Related Articles