

Google Fonts: Why does my survey take a long time to load for respondents in China?

Many of the fonts available for your survey are provided using [Google Fonts](#) which is blocked in China. If you are using one of these fonts it will take awhile for the request to time out.

As such, if you are deploying a survey that you expect folks in China to respond to it is best to use a web-safe font. To do so, go to the **Style** tab of your survey. For both the **Header Text** and the **Body Text** select one of the following:


- Arial
 - Courier New
 - Georgia
 - Tahoma
 - Times New Roman
 - Trebuchet MS
 - Verdana
-

> Header Text ×

Body Text

Arial 14 B

- AMATIC SC
- Arial**
- Courier New
- Cutive**
- Georgia
- Great Vibes*
- HOLTWOOD ONE SC**
- Transparent



Darkness

The image shows a text formatting panel with a purple header and a dropdown menu for font styles. The font size is set to 14 and the bold button is active. A color picker wheel and a darkness slider are also visible.

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