

What payment methods are accepted?

All accounts under \$5,000 must be guaranteed by credit card and must be set to auto-pay.

Credit Card

Payments can be made with a credit card within the application. We currently accept:

- VISA
- MasterCard
- Discover
- American Express (USD only)

Check

SurveyGizmo accepts checks for payment of annual account subscriptions of over \$5,000. Accounts will be activated when SurveyGizmo is notified that funds have arrived.

Please make checks payable to:

SurveyGizmo

Send checks to:

SurveyGizmo

PO Box 913138

Denver, CO 80291-3138

Wire/ACH Transfer

SurveyGizmo accepts wire transfers for payment of annual account subscriptions only. Accounts will be activated when SurveyGizmo is notified that funds have arrived.

All invoice charges are in U.S. Dollars. For wire transfers originating outside of the United States in another currency, please check the current exchange rate and adjust the amount sent. Should the amount received be different than the amount invoiced, the term of the account will be adjusted to reflect the amount received.

Please note that additional fees may apply.

[Contact our support team](#) for wire transfer details.

Purchase Order

SurveyGizmo accepts Purchase Orders as payment for annual Account Managed accounts. We are not accepting Purchase Order Terms & Conditions - and will extend net 30 payment terms for those customers who qualify.

You may need a copy of SurveyGizmo's W-9 form. SurveyGizmo's full company name is Widgix LLC dba SurveyGizmo. You can download a copy of SurveyGizmo's W-9 by clicking the below link:

[SurveyGizmo W-9](#) 

When will my licenses or add-ons appear?

These payment options will not give you access to your SurveyGizmo account until your payment has been received and processed (for new accounts).

If you are making changes to your existing account prior to renewal, these changes will be reflected in your account on the renewal date (even if paid for in advance).

How can I activate my licenses or add-ons faster next time?

If you have the ability to pay by Credit Card, your purchased licenses and add-ons will become immediately available to you.

Have questions or prefer a different method of payment? [Contact our support team.](#)

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