

# Share & Collect - FAQs and Troubleshooting Tips

SurveyGizmo offers a number of options for sharing your surveys with your audience. You can do anything from quickly sharing a generic link, to emailing a list of respondents or embedding your survey on your website. Read on for answers to common questions as well as troubleshooting tips on SurveyGizmo's [Share Tab](#).

## Frequently Asked Questions

- + [When does SurveyGizmo capture respondent data?](#)
- + [Can SurveyGizmo help me find respondents?](#)
- + [Where is the URL/link to my survey?](#)
- + [How do I remove the s3 in my survey link?](#)
- + [Can I customize my survey link in any way?](#)
- + [How can I make my survey link secure \(https\)?](#)
- + [Can I brand my survey link to remove the "surveygizmo" text?](#)
- + [Can I use SurveyGizmo to invite respondents to take my survey?](#)
- + [What if I want to invite respondents via another system, but still want to track them in SurveyGizmo?](#)
- + [Can I change the From Email Address that my survey invite is sent from?](#)
- + [How do I prevent search engines from indexing my survey?](#)
- + [How do I make sure that my survey respondents do not navigate back within the survey?](#)
- + [How do I prevent respondents from responding via a mobile device?](#)
- + [Can I track how many people abandon my survey?](#)
- + [What are the differences between a website embed, pop-up, and intercept?](#)
- + [Why is my survey remembering previous answers and how can I prevent this from happening?](#)
- + [I would like to receive an email each time I receive a new response. How](#)

can I do this?

- + [How do I turn off/disable or change confirmation emails?](#)
- + [I'm finished collecting responses, how do I close my survey?](#)

## Troubleshooting Tips

- + [Troubleshooting with your survey respondents](#)
- + [Why can't respondents in China access my survey?](#)
- + [Send Email Action message not updating?](#)
- + [Why are my Send Email Action emails not arriving?](#)
- + [Embed not updating?](#)

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