

Billing FAQs

The Billing section of SurveyGizmo is accessible to Account Administrator users.

- + How often will I get billed?
- + Can I pay on a month-to-month basis?
- + How do I pay an invoice?
- + Can I download an invoice for my records?
- + Does SurveyGizmo accept wire transfers?
- + Does SurveyGizmo charge taxes?
- + Where can I find SurveyGizmo's W-9?
- + How do I update my billing information?
- + Does SurveyGizmo accept Purchase Orders?
- + Does SurveyGizmo offer a pay per survey billing option?
- + Does SurveyGizmo offer a Non-Profit discount?
- + Will SurveyGizmo fill out a Request for Product Information (RFP)?
- + What happens if I miss a payment?
- + Does SurveyGizmo offer custom agreements and/or contracts?
- + Why does my subscription date and time not match up with when I paid?
- + What happens if I downgrade in the middle of my billing

cycle?

- ⊕ What happens if I upgrade in the middle of my billing cycle?

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