Use a Radio Button Grid to Combine Rating Statements

You may be familiar with the Rating (Likert Scale) Question Type which allows your survey respondents to rate a statement according to a scale (often ranging from disagree to agree).

The Likert Scale question is a great option for rating a single statement but sometimes you need to rate several statements across the same scale. While you can certainly tackle this by creating several stand-alone Likert Scale questions, you might consider combining the separate statements into a grid format for the following result:

ease reply to the following statements:					
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The service was prompt and efficient	0	0	0	0	0
The food was prepared to my specifications	0	0	0	0	0
The staff was courteous	0	0	0	0	0

Setup

To achieve the above configuration, we recommend using the Radio Button Grid Question Type . Your rating statements should be used as the **Row Headers**, whereas the scale should be split up among the **Column Headers**.

We also recommend customizing the reporting values for your column headers to get access to statistics within the Standard Report.

Require this question	Customize Grid		
Apply data retention policy to this question's responses. L	Show disabled options Reporting Values:		
Column Headers	O Auto	Advanced Option Settings	
Strongly Disagree	 Sequential Custom 	0 1 ×	
Disagree	Never Mind Save	1 ×	
Neutral	3	Ø 1 ×	
Agree	4	Ø 1 ×	
Strongly Agree	5	1 ×	

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