

# Email Limits

In order to continue to ensure good email deliverability, there is a limit of **10,000 email sends per month**. If you wish to send a higher volume of emails, please reach out to your Account Manager (if you are on an Account Managed account), or [contact our Sales team](#) .

If you have set up a **SMTP** server for sending emails from SurveyGizmo, you will not be subject to these limits when sending via SMTP. Learn about configuring SMTP settings by visiting our [Custom Email Settings](#) tutorial.

## Over Limit

If you have uploaded more contacts to a campaign than are available at your plan level, you will see the following messages on the **Send Campaign** step of your email campaign.



## FAQ

- + **Which emails does the limit apply to?**
- + **Do monthly limits rollover if unused?**
- + **How will I know if I'm close to or have gone over my limit?**
- + **How do I increase the email volume limit for my account?**
- + **Can I increase my email limit for a month or two?**
- + **What if I am just using SurveyGizmo to generate unique links to send via a third party?**

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