Private/Incognito or Safe Browsing

If you are experiencing weird behavior when editing a survey (some buttons not responding), one quick troubleshooting step you can try is running in Private/Incognito/Safe mode which will disable the use of browser plug-ins/extensions.

Here's how to enable this feature in each of the four major web browsers (Chrome, Firefox, Safari and Internet Explorer):

Chrome

Click **File > New Incognito Window**. A new window will open with the following message:

You've gone incognito

Pages you view in incognito tabs won't stick around in your browser's history, cookie store, or search history after you've closed **all** of your incognito tabs. Any files you download or bookmarks you create will be kept. Learn more about incognito browsing

Going incognito doesn't hide your browsing from your employer, your internet service provider, or the websites you visit.

It is possible to allow an exception to run an extension in Incognito mode by going to the **Tools > Extension** area so make sure that all your extensions are disabled before testing. New windows will not open in Incognito.

Firefox

Click the Menu button, click help? and Select **Restart with Add-ons Disabled**. Firefox will open a new browser window will open with the following message:



New windows will not open in Safe Mode.

Safari

In the menu, click **Safari > Preferences > Extensions**. Toggle the switch to the Off position. Test away and repeat these steps to re-enable your extensions.

000	Extensions	
General Tabs AutoFill Passwords Secu	rity Privacy Notifications Extensions Adv	anced
Extensions are created by third-pa enhance your web experience.	rty developers to customize and	OFF ON
	AdBlock 2.7.13 by Michael Gundlach Blocks ads on all websites. Also ava (getadblock.com)	ilable for Chrome
	Senable AdBlock	Uninstall
Updates	AdBlock Options	s options.
		Get Extensions ?

Internet Explorer

Click **Tools > InPrivate Browsing**. You'll see the following message:

InPrivate is turned on		
When InPrivate Browsing is turned on, you will see this indicator		
InPrivate 🥃 about:InPrivate - C ×		
<i>InPrivate Browsing</i> helps prevent Internet Explorer from storing data about your browsing session. This includes cookies, temporary Internet files, history, and other data. Toolbars and extensions are disabled by default. See Help for more information.		
To turn off InPrivate Browsing, close this browser window.		

New windows will not open in InPrivate mode.

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