

Downgrade or Cancel Your Account

Note: When an account is deleted or cancelled, the survey share links that were in the account are not accessible, cannot collect data, and display **404 errors**.

Looking to cancel, downgrade, or delete your SurveyGizmo account? The steps to do so are a bit different depending on your account type. Select your account type below for more info.

Account Administrator access is required to make account and subscription changes.

If you are planning on deleting your SurveyGizmo account, we recommend first cancelling your subscription or downgrading the account to a Free plan to avoid further charges (in the event that your account is up for renewal) while the deletion is processed.

- [+ Downgrade Your SurveyGizmo Account](#)
- [+ Downgrade Your SurveyGizmo Account to the Free Plan](#)
- [+ Cancel Your SurveyGizmo Account Subscription](#)
- [+ Delete Your SurveyGizmo Account](#)
- [+ Downgrade, Delete, or Cancel Your SurveyGizmo Account Managed Account](#)
- [+ Convert, Downgrade, Delete, or Cancel Your Legacy Plan \(created prior to January 17, 2017\)](#)

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