# Radio Button Grid Question Type

A Radio Button Grid allows respondents to select an answer option (column) for each row in a grid. If you are looking to allow only one response per column, check out our Ranking Grid question type.

#### 1. How often do you use the following social media channels to look for products and services? Never Rarely Sometimes Often Always 0 Facebook 0 0 0 0 Twitter 0 0 0 0 0 0 0 0 Linkedin 0 0 Google+ 0 0 0 Check it out in an example survey! Add a survey with this question to your account!

#### When To Use It

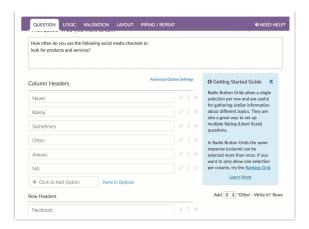
Use a Radio Button Grid to group a series of radio button questions together that share the same answer options.

Radio Button Grid questions are great to use in place of using a series of Rating (Likert Scale) questions when you need to report on the questions together. The grid averages feature will allow you to do just this!

### Adding a Not Applicable Option

Have a 'not applicable' option in your Radio Button Grid? Set up the N/A special setting so you can easily remove these responses in reporting.

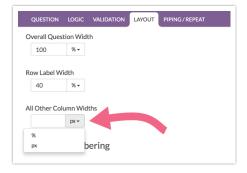
To do so, click the pencil icon to the right of your column header and select the **Not applicable** option from the **Special Settings** dropdown.



## **Layout Customizations**

On the **Layout** tab, you can adjust the overall question width, the width of the row-header column and/or all other columns.

Note: By default, grid questions will have an *overall question width of 100%* and a *row-label width of 40%* to stretch the question across the entire survey page. You can change these widths as needed.



While each width is set as a **percentage** by default, you can toggle this to a **pixel** value if needed. Reference the below image to determine what each width will affect.

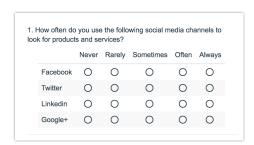


On the Layout tab, you can also take advantage of the option to Repeat Column Headers which is great for large grids.



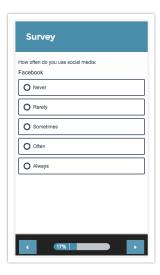
## Survey Taking

On a desktop and most laptops, the Radio Button Grid question type looks like so.



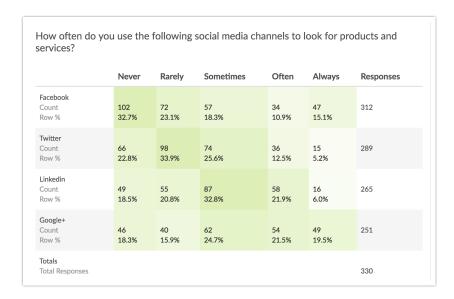
When optimized for mobile devices the Radio Button Grid question type displays each row one at a time. It will also have larger targets as mobile respondents will be using their finger to select answers.

You can turn off the one-at-a-time interaction if you wish.



### Reporting

Radio Button Grids report as a Grid by default. Each row and column combination will have a count and row percent. The total Responses for each row will also display in the table by default.



#### Count

- This is the count of responses for that cell.
- When talking about this statistic in plain language we can say, "102 respondents said they Never use Facebook to look for products and services."

#### Responses

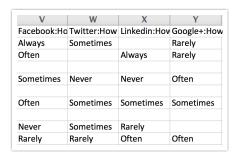
- This displays the count of responses for that row.
- This statistic can be turned on/off using the **Row Total Responses** option under **Layout & Options > Grid Options**.
- The percentage that displays in the Responses column is also controlled by the Row Total Percents option under Layout & Options > Grid Options.
- When talking about these statistics in plain language we can say, "312
  respondents, or 94.5% of respondents who answered this the overall question,
  provided an answer as to how often they use Facebook to look for products
  and services."

#### Row %

- This is the percentage for the cell with the row total as the denominator. So, for example, the 32.7% that displays in the first cell is calculated by dividing 102 by 312.
- When talking about this statistic in plain language we can say, "32.7% of respondents that provided an answer as to how often they use Facebook to look for products and services said they Never use Facebook to look for products and services."
- This statistic can be turned on/off using the Row Percents option under Layout & Options > Grid Options.
- See additional available statistics
- Learn how to report on grid rows separately
- **G** See additional compatible chart types
- See what other report types are compatible

## Exporting

The CSV/Excel Export will display a column for each row, displaying the reporting value of the column the respondent selected.





## Best Practice Tip: Grid Questions on Mobile Devices

Grid questions are often used to allow your survey respondents to make comparisons. For example, in the below question, survey respondents are implicitly making a comparison across the various ice cream brands listed in the rows.



Because this is the most common and best use of grid question types it is important to note how grid question types display on mobile. Grid questions will be displayed one grid row per page. This will reduce horizontal scrolling trouble as well as problems survey respondents typically experience trying to select the correct option.



Related Articles