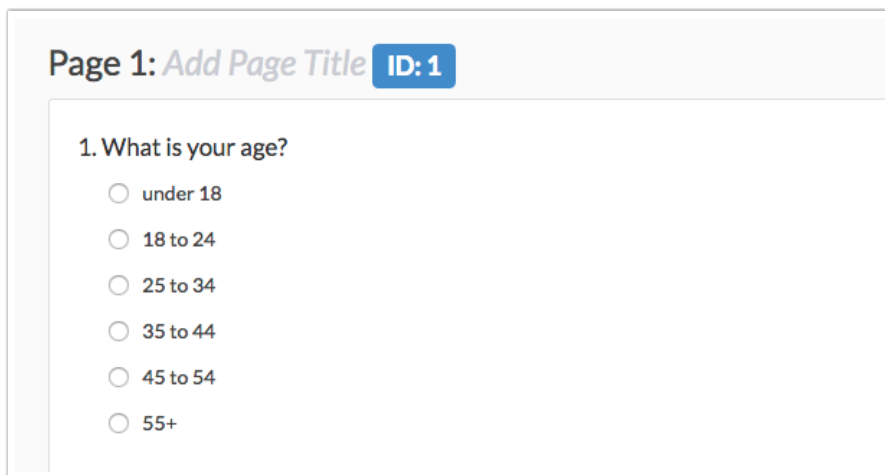


Set Up Disqualify Logic

Disqualifying survey respondents that do not meet certain criteria to respond is a common survey design practice. To set this up, first set up the question or questions you wish to use in your disqualification logic.

In the below example we will use age to determine which respondents are not eligible. We will be disqualifying survey respondents *under the age of 18* and *over the age of 55*.

Here is the age question we have set up on the first page of the survey that we will be using in our disqualification logic. Disqualification typically happens at the beginning of the survey, but you can set up disqualification points throughout your survey; this is a great idea when you are providing an incentive.

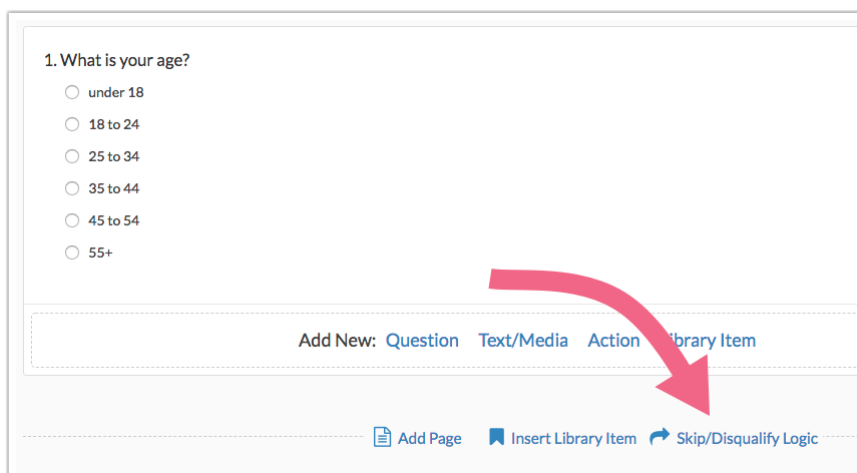


Page 1: Add Page Title ID: 1

1. What is your age?

- under 18
- 18 to 24
- 25 to 34
- 35 to 44
- 45 to 54
- 55+

1. To add the Disqualify Logic, below the page with your disqualify question(s), click the link for **Skip/Disqualify Logic**.



1. What is your age?

- under 18
- 18 to 24
- 25 to 34
- 35 to 44
- 45 to 54
- 55+

Add New: [Question](#) [Text/Media](#) [Action](#) [Library Item](#)

[Add Page](#) [Insert Library Item](#) [Skip/Disqualify Logic](#)

2. As a best practice, change the page logic description to something that is meaningful to you. Next, set up the logic conditions. In this example we are disqualifying respondents under 18 and 55+:

Primary Setup Logic [Need Help?](#)

Describe Your Logic
Disqualify Respondents Under 18 and 55+

Logic Conditions
[Remove All Logic](#)

Q 1. What is your age? is one of the following

- under 18
- 18 to 24
- 25 to 34
- 35 to 44
- 45 to 54
- 55+

[+ Add Condition](#) [+ Add Group](#)

3. Finally, select the **Disqualified** option to mark the response as disqualified if the logic passes. You can customize the disqualify message just below after selecting this option.

If the Logic Passes, send the respondent to

- Survey Page #
- External URL

If the Logic Passes, mark the response as

- Complete
- Disqualified

Sorry, you do not qualify to take this survey. Thank you for your interest!

4. **(Optional)** Marking the response as disqualified is compatible with the above option to send the respondent to an external URL. It is important to note, however, that the disqualify message will not display before the respondent is redirected.

If the Logic Passes, send the respondent to

Survey Page #

External URL

http://www. [redacted] .com

If the Logic Passes, mark the response as

Complete

Disqualified

Sorry, you do not qualify to take this survey. Thank you for your interest!

If you would like to redirect *and* display the disqualify message you can use the [URL Redirect Action](#) to accomplish both!

Reporting and Exporting Disqualified Responses

Disqualified responses will display under **Results > Individual Responses** along with all of your partial and complete responses.

BUILD STYLE TEST SHARE RESULTS TOOLS

Individual Responses

Responses: 4 Show: All | Filtered

Completes - 2 / Partials - 0 / Disqualified - 2 / Quarantined - 0

2 New

<input type="checkbox"/>	ID	Status	Date Submitted	What is your age?	What is your gender?	Customize
<input type="checkbox"/>	4	Disqualified New	Sep 5, 2018 12:39 pm	55+	Female	
<input type="checkbox"/>	3	New	Sep 5, 2018 12:39 pm	25 to 34	Female	
<input type="checkbox"/>	2	New	Sep 5, 2018 12:39 pm	25 to 34	Male	
<input type="checkbox"/>	1	Disqualified New	Sep 5, 2018 12:39 pm	under 18	Male	

Bulk Action

The [Standard Reports](#) include disqualified responses by default, but you can easily exclude these responses. After creating a Standard Report, in the report sidebar click **Add Filter > By Response Status** and uncheck the **Disqualified** option.

Filter ^

Show and hide certain responses based on criteria that you select.

Status is one of the Following ✕

Complete, Partial, Disqualified, Test Data

Response Status is one of the Following

Completed

Partial

Disqualified

Include Test Data

All other reports and exports will not include disqualified responses by default.

Change the Status of a Disqualified Response

If you need to change the status of a Disqualified response, you can do so via **Results > Individual Responses**. *A disqualified response can only be converted to a Complete response.*

1. Check the box associated with the response(s) that you want to convert.
2. You will see a bulk edit toolbar appear at the top of your response list.

Completes - 2 / Partials - 0 / Disqualified - 2 / Quarantined - 0

2 New!

1 selected | | Export as:

<input type="checkbox"/>	ID	Status	Date Submitted	What is your age?
<input checked="" type="checkbox"/>	4	Disqualified New	Sep 5, 2018 12:39 pm	55+
<input type="checkbox"/>	3	New	Sep 5, 2018 12:39 pm	25 to 34
<input type="checkbox"/>	2	New	Sep 5, 2018 12:39 pm	25 to 34
<input type="checkbox"/>	1	Disqualified New	Sep 5, 2018 12:39 pm	under 18

3. Click the **Mark Completed** button and your disqualified response will be converted to a Complete response. You can convert the response to disqualified again via the same process, if needed.

Available Questions

The following question types can be used to disqualify a survey respondent.

- Text questions (including [textbox](#), [number](#), [email](#), [percent](#), and [date](#))
- [Essay / Long Answer](#)
- [Radio Buttons](#)
- [Checkboxes](#)
- [Dropdown Menu](#)
- [Slider](#) (single)
- Image Choice ([single](#) and [multiple](#))
- [List of Dropdowns](#) Rows
- [Rating \(Likert Scale\)](#)
- [NPS](#)[®]
- [Custom Groups](#) - Any of the above question types included as subquestions in a custom group can be used to set up page show/when logic.
- [Contact Groups](#) - Any of the above question types included as subquestions in a custom group can be used to set up page show/when logic.
- Grid Questions - Rows of grid questions can be used to set up page show when logic. *This will only work for grid questions with a single column.*

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